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|          |                                   |                                  |                |
|----------|-----------------------------------|----------------------------------|----------------|
| R/O      | VIN                               | DATE IN                          |                |
| 66285    | 1 F T E W 1 E F 6 G K F 4 9 0 7 6 | KRAUSE SURVEYING INC. 01/26/2024 |                |
| YEAR     | MAKE                              | MODEL                            | COLOR          |
| 2016     | FORD                              | F150 4X4                         | WHITE          |
| MILES IN | MILES OUT                         | FIRST USE                        | LISC.          |
| 188693   | 188693                            | 00/00/00                         | 317 5640       |
| SEE ALSO | H: (815) 676-0999 W: ( ) -        |                                  | WRITER RYAN\02 |

(1) CUSTOMER STATES: THERE IS A HORRIBLE SHUDDER OR VIBRATION WHEN DRIVING AT SPEEDS OVER 20 MILES PER HOUSE  
 ENGINE HOURS: 7370 / IDLE HOURS: 3452  
 VERIFIED CUSTOMERS CONCERN CHECKED FOR DTC'S P06DD (PCM) -ENGINE OIL PSI CONTROL CIRCUIT PERF. STUCK/OFF  
 P0316 (PCM) -MISFIRE DETECTED ON STARTUP  
 TEST DROVE AND FOUND THE TORQUE CONVERTER TRING TO ENGAGE INTERMITTENTLY AND CAUSING A SHUTTER. RECOMMEND EITHER TORQUE CONVERTOR AND SOLENIOD OR TRANSMISSION REPLACEMENT DUE TO MILEAGE. \*\* NO REPAIR AT THIS TIME \*\*  
 (25-5103 CHAD-) A

|                          |        |        |
|--------------------------|--------|--------|
| Labor                    | T25 21 | 273.00 |
| Total Labor              |        | 273.00 |
| Total Repair (Customer ) |        | 273.00 |

(2) WITH VEHICLE'S MILEAGE, WOULD RECOMMEND REPLACING THE TRANSMISSION FOR PROPER REPAIR ESTIMATED COST FOR NEW TRANSMISSION, COOLER LINES, REMAIN SEAL, TRANS. AUX COOLER, OIL PRESSURE SENSOR, AND CRANKSHAFT POSITION SENSOR IS \$8,000 PLUS SALES TAX.  
 \*\* VEHICLE HAS POTENTIAL REAR AXLE NOISE BUT NEED TO REPAIR TRANSMISSION NOISE BEFORE DIAG. OF REAR AXLE \*\*  
 \*\* DRIVER SIDE EXTERIOR MIRROR WAS BROKEN PRIOR TO DIAG \*\*  
 (15-9861 RYAN-) A

|                          |     |     |
|--------------------------|-----|-----|
| Labor                    | T15 | .00 |
| Total Repair (Customer ) |     | .00 |

Due: 302.28

W/C INT. CUSTOMER

|     |             |        |
|-----|-------------|--------|
| .00 | Labor       | 273.00 |
| .00 | Parts       | .00    |
| .00 | Sublet      | .00    |
| .00 |             | 27.30  |
| .00 | Oil/Grease  | .00    |
| .00 | Sub Total   | 300.30 |
| .00 | .00 Tax     | 1.98   |
| .00 | Total (Due) | 302.28 |

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X CUSTOMER SIGNATURE

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